



Ticketing Event Policies

Event Questions:	
Child Ticket Policy	Kindergarten and up must purchase ticket.
Senior Citizen Ticket Policy	No Senior Citizen Ticket pricing.
Military Discounts	No military discounts
ADA Seating	Please reach on to venue on ADA seating accommodations.
Are Pets Allowed?	No pets, unless a service animal.
Permissible Item(s)	Stadium Seat
Items that are Prohibited:	<p>Weapons and items that could be used as weapons, including, but not limited to, any knife, cutting instrument, cutting tool, ice pick, nunchaku, firearm, shotgun, rifle, bat, club, and any other tool, instrument, or implement capable of inflicting serious bodily injury.</p> <p>INDOOR EVENTS: Balloons, banners, laser pointers, noisemakers, pom-poms (by spectators), shakers, signs, sirens, strips of material, towels, whistles, and/or portable listening devices (without earphones).</p> <p>OUTDOOR EVENTS: SPECTATOR DECORUM Balloons, whistles, and/or portable listening devices (without earphones).</p>
Re-entry	No unless referenced on Event Ticket.
Back-to-Back Games / Ticketing Procedures	Will make reference on ticket if clearing facilities or one ticket good for both events.

Exchanges:	
Exchanges of equal value allowed if fan purchased wrong event or event date?	Yes
Exchanges of equal value allowed if a fan purchased too many tickets?	Yes
Exchanges of equal value allowed if fan is unable to attend?	No

Refunds:	
Refund if fan purchased wrong event or event date?	Yes (Partial refund) but prefer an Exchange
Refund if a fan purchased too many tickets?	Yes (Partial refund) but prefer an Exchange
Refund if fan is unable to attend the event?	No
Refund if a fan has COVID-19?	No
Refund if event canceled (not rescheduled)?	Yes (Full refund) but prefer to do an Exchange.
Refund if event canceled and rescheduled but fan unable to attend?	Yes (Partial refund) but prefer to do an Exchange.
Can HomeTown ticketing support submit refunds on your behalf?	Yes, if following above refund policies.